



First, do no harm

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Corporate Author: [Risk Management Foundation of the Harvard Medical Institutions Partnership for Patient Safety](#)

Place: Chicago

Publisher: Captains of Industry

Pub Date: 2003

Physical Description: 3 DVD + 3 guides

Format: Kit

Subject: [Risk Management](#)
[Harm Reduction](#)
[Medical Errors](#)

Abstract: Interactive video training program. This program takes on a multitude of important and timely topics, including:
How systems fail
Teamwork, handoffs and communication
Creating just organizational cultures
The importance of board and executive engagement in supporting frontline healthcare professionals
Managing media coverage of medical errors Based on incidents drawn from real malpractice claims, the three-part First, Do No Harm® series presents the dramatic story of how a healthcare community responds when a healthy pregnancy turns to tragedy due to a series of medical failures. The interactive format and detailed facilitator's guides allow you to customize education programs, explore a wide range of issues and integrate expert commentary from recognized patient safety leaders.
(from website)

Notes: 3 Volume Set each including DVD, Facilitator's Guide, & Graduation Certificates.
Part 1: A Case Study of Systems Failure. Video with 18-minute drama and 50-minute optional Discussion Segments.
Part 2: Taking the Lead. Video with 18-minute drama and over 35 minutes of expert interviews.
Part 3: Healing Lives, Changing Cultures. Video with 26-minute drama, 61 minutes of supporting material

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